



## Remote DBA

Remote DBA | Nippon Data Systems Limited

NDS established its Remote Database Administration Group in 1994 to address the demand for reliable secure Remote DBA Services. Our goal is to give our customers Database Freedom. To ensure our success in achieving this goal, we provide:

- Experienced industry-certified DBAs
- A dedicated primary and secondary DBA
- 24/7 365-day support at a flat fee
- Freedom from staffing issues

**We provide full database support for Oracle database and also provide specialized database services for:**

- Enterprise Resource Planning applications
- Backup/recovery support
- Data warehouse support
- Disaster recovery planning
- Database system management
- Managed services
- System performance
- Activity analysis
- Proactive 24/7 system monitoring services
- Online activity reporting
- Database event alerts

### **Remote DBA Service Benefits**

- A dedicated Primary DBA assigned to your account
- A Secondary DBA also assigned to your account as a backup
- Our DBAs are experienced and industry-certified database specialists
- 24/7 support 365 days a year for a flat fee
- Consistent service unaffected by sick leave, vacations, holidays, weekends, turnover, etc.

- You can cancel our contract with 30 days notice without penalties
- Proactive management and use of monitoring tool, DBA Guardian
- Interactive alerts with immediate response by our staff
- Performance and statistics gathering for trend analysis
- Daily database performance statistics
- Weekly database status reports with an overview of system activity
- Monthly Database Activity report detailing account status and work performed
- Database tuning assistance as necessary
- Backup/recovery planning
- Disaster recovery planning
- SQL Statement tuning upon request
- Database installation services
- Hardware, operating system, and database planning and installation services for new systems
- Database version upgrade and migration services

Get More Performance, More Productivity, More Value from your IT investments



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